

OFFICE OF THE GENERAL COUNSEL  
Division of Operations-Management

MEMORANDUM OM 14-10

December 12, 2013

To: All Regional Directors

From: Anne Purcell, Associate General Counsel

Subject: Webcasts from Federal Mediation and Conciliation Service's  
Conflict Resolution Week Program

The Federal Mediation and Conciliation Service (FMCS) will present a series of 40 webcasts during its Conflict Resolution Week program January 7 – 10, 2014. These 75-minute sessions, led by FMCS professionals and other conflict resolution experts, will cover a variety of topics, including many that are relevant to our work and to the mission of the Agency. Some webcasts offer information about broad work-life issues, such as:

- Mindfulness: The Workplace Stress Remedy
- Diffusing Anger – Creating Calm
- The Generational Divide: Myth, Reality or Should We Just Get Back to Work?

Other webcasts address skills and practices that relate to our own interactions:

- Successful Labor Negotiations Through Improved Communications
- Effective Bargaining Behaviors
- Applying Principles of Self-Esteem to Promote Conflict Management in the Workplace

Other webcasts focus on trends in the nation's economy that could appear in the unfair labor practice and representation cases we handle:

- The New Face of Collective Bargaining: How the Economy, Political Climate and a High Stakes Mentality are Impacting Collective Bargaining
- Why Can't We Get a Deal? How Our Brains & Our Behaviors Help or Hinder Negotiations

We encourage you and your staffs to take advantage of these no-cost training opportunities.

To view the full schedule, specific webcast subjects, instructor biographies and suggested audiences, please visit the FMCS website at:

<http://www.fmcs.gov/internet/itemDetail.asp?categoryID=472&itemID=24252>

Employees who wish to view any of the webcasts should first secure approval from their appropriate manager or supervisor. Thereafter, individuals must register on-line for specific webcasts by completing the form found at:

<http://www.fmcs.gov/internet/itemDetail.asp?categoryID=472&itemID=24252>

Because each day's webcasts begin at 9:00 AM Eastern Standard Time, Regions located in the Mountain and other western time zones may find a number of the webcasts occur at inconvenient times. We regret that this scheduling unfortunately limits some Regions' access to certain webcasts.

A note about computer resources: We strongly encourage Regional offices and employees to coordinate their registration for any these webcasts. Whenever possible, employees should view webcasts in a group setting, and register accordingly, so as to lessen the demand on the Agency's finite computer bandwidth. Thank you for your attention to this concern.

If you have questions, please contact Deputy AGC Joe Baniszewski at 202-273-2897 or Information Technology Specialist Eric Marks at 202-273-4131

/s/  
A.P.

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