Superior Protection, Inc. *and* United Government Security Officers of America, for and on behalf of Local 229.[1] Cases 16–CA–21399, 16–CA–21495, and 16–RC–10361

July 31, 2003

DECISION AND ORDER

BY MEMBERS SCHAUMBER, WALSH, AND ACOSTA

On August 28, 2002, Administrative Law Judge Robert A. Pulcini issued the attached decision and on September 25, 2002, an erratum to that decision. The Respondent filed exceptions and a supporting brief. The General Counsel filed an answering brief. The Respondent filed a reply brief.

The National Labor Relations Board has delegated its authority in this proceeding to a three-member panel.

The Board has considered the decision and the record in light of the exceptions and briefs,[2] affirms the judge's rulings, findings,[3] and conclusions,[4] and adopts the recommended Order as modified.[5]

ORDER

The National Labor Relations Board adopts the recommended Order of the administrative law judge as modified below and orders that the Respondent, Superior Protection, Inc., Houston, Texas, its officers, agents, successors, and assigns, shall take the action set forth in the Order as modified.

1. Substitute the following for paragraph 1(b) and reletter the subsequent paragraph accordingly.

"(b) Disciplining, discharging, or otherwise discriminating against any employee for supporting United Government Security Officers of America and its Local #229 or any other union.

"(c) Disciplining, discharging, or otherwise discriminating against employees because they have given testimony under the Act."

2. Substitute the following for paragraph 2(b).

"(b) Make Kelvin Trotter whole for any loss of earnings and other benefits suffered as a result of the discrimination against him in the manner set forth in *F. W. Woolworth Co.*, 90 NLRB 289 (1950), less any interim earnings, plus interest as computed in *New Horizons for the Retarded*, 283 NLRB 1173 (1987)."

[1] In a limited exception, the Charging Party moves the Board to amend its name in the caption. We grant the exception and amend the name as requested.

[2] The Respondent has requested oral argument. The request is denied as the record, exceptions, and briefs adequately present the issues and the positions of the parties. We also deny the Respondent's motion to reopen the case and receive further evidence.

Member Acosta joins his colleagues in denying the Repsondent's exception to the judge's ruling rejecting its attempt to introduce into evidence the entire transcript, correspondence, and pleadings from the preelection hearing in the representation case, rather than just the portion of the transcript containing the testimony of discriminatee Kelvin Trotter, whose testimony in the present proceeding the Respondent seeks to discredit. In the absence of newly discovered or previously unavailable evidence or special circumstances, a respondent is not entitled to relitigate issues that were or could have been litigated in a prior representation proceeding. *Transportation Maintenance Services*, 331 NLRB 1050 (2000). Member Acosta finds that the Respondent has failed to explain how the admission of the remaining transcript is appropriate or necessary because, as the judge stated at fn. 2 of his decision, the judge admitted Trotter's previous testimony into evidence, and the remaining key witnesses to matters in issue here—specifically Trotter's alleged status as a discriminatee discharged in violation of Sec. 8(a)(3)—appeared and testified subject to cross examination in the present proceeding.

[3] The Respondent has excepted to some of the judge's credibility findings. The Board's established policy is not to overrule an administrative law judge's credibility resolutions unless the clear preponderance of all the relevant evidence convinces us that they are incorrect. *Standard Dry Wall Products*, 91 NLRB 544 (1950), enfd. 188 F.2d 362 (3d Cir. 1951). We have carefully examined the record and find no basis for reversing the findings.

Some of the Respondent's exceptions imply that the judge's rulings, findings, and conclusions demonstrate bias and prejudice. On careful examination of the judge's decision and the entire record, we are satisfied that the Respondent's contentions are without merit.

[4] In adopting the judge's findings, we find it unnecessary to draw an adverse inference from the Respondent's failure to call employees King and Murphy. Even absent the adverse inference, the judge's findings and conclusions are well-founded in the record.

In adopting the judge's finding that the Respondent violated Sec. 8(a)(3) and (1) when it imposed a 3-day suspension and 90-day probationary period on Trotter, we reject the Respondent's characterization that Trotter was "loud, belligerent, insubordinate, disrespectful, and profane" when Contract Administrator Jose Castillo confronted him. Castillo used this characterization to describe Trotter's actions, but the judge did not credit this testimony. We agree with the judge that the asserted basis for the Respondent's decision to issue the initial 1-day suspension to Trotter was pretextual and that the Respondent could not in the circumstances of this case rely on conduct it provoked as a basis for disciplining Trotter.

We adopt the judge's conclusion that the Respondent's stated reason for Trotter's discharge, which was that he "lied" at the Board hearing, was also pretextual. In doing so, however, we do not rely upon the judge's statement that the Board "*construes testimony* before it 'liberally.'" (Emphasis added.) Rather, we note that the Board interprets Sec. 8(a)(4), and not witness testimony, liberally: "[I]t is clear that *Section 8(a)(4) is to be construed liberally* . . . and that it protects even false testimony so long as such testimony was not willingly and knowingly false and uttered with intent to deceive." *Glover Bottled Gas Co.*, 275 NLRB 658, 673 (1985) (emphasis added).

[5] We modify the recommended Order to include a remedial provision for the Respondent's violation of Sec. 8(a)(4). Also, the judge included in his recommended remedy a provision requiring the Respondent to reimburse Kelvin Trotter for any extra Federal or State income tax that would result from the lump sum payment of any backpay award. Granting this request would involve a change in Board law. See, e.g., *Hendrickson Bros*., 272 NLRB 438, 440 (1985), enfd. 762 F.2d 990 (2d Cir. 1985). In light of this, we believe that the appropriateness of this proposed remedy should be resolved after a full briefing by the affected parties. See *Kloepfers Floor Covering, Inc.*, 330 NLRB 811 fn. 1 (2000). Because there has been no such briefing in this case, we decline to include this additional relief in the Order here.

3. Substitute the attached notice for that of the administrative law judge.

IT IS FURTHER ORDERED that the Regional Director for Region 16 shall, within 14 days from the date of this Order, open and count the ballot of Kelvin Trotter, and shall prepare and serve on the parties a revised tally of ballots, and issue the appropriate certification.

APPENDIX

NOTICE TO EMPLOYEES
POSTED BY ORDER OF THE NATIONAL LABOR RELATIONS BOARD
An Agency of the United States Government

The National Labor Relations Board has found that we violated Federal labor law and has ordered us to post and obey this notice.

FEDERAL LAW GIVES YOU THE RIGHT TO

Form, join, or assist a union

Choose representatives to bargain with us on your behalf

Act together with other employees for your benefit and protection

Choose not to engage in any of these protected activities.

WE WILL NOT send letters to any of you that directly or indirectly threaten discipline or discharge for engaging in activities on behalf of United Government Security Officers of America and its Local 229, or any other Union.

WE WILL NOT discipline, discharge, or otherwise discriminate against any of you for supporting United Government Security Officers of America and its Local 229 or any other union.

WE WILL NOT discipline, discharge, or otherwise discriminate against any of you for giving testimony in a proceeding before the Board.

WE WILL NOT in any like or related manner interfere with, restrain, or coerce you in the exercise of the rights guaranteed you by Section 7 of the Act.

WE WILL, within 14 days from the date of the Board's Order, offer Kelvin Trotter full reinstatement to his former job or, if that job no longer exists, to a substantially equivalent position, without prejudice to his seniority or any other rights or privileges enjoyed.

WE WILL make Kelvin Trotter whole for any loss of earnings and other benefits resulting from his discipline and discharge, less any net interim earnings, plus interest.

WE WILL, within 14 days of the date of the Board's Order, remove from our files any reference to the unlawful discipline and discharge of Kelvin Trotter, and WE WILL, within 3 days thereafter, notify him in writing that this has been done and that the discipline and discharge will not be used against him in any way.

SUPERIOR PROTECTION, INC.

Linda M. Reeder, Esq., for the General Counsel.
Michael Jay Kuper, Esq. (Michael Jay Kuper, a Professional Corporation), of Houston, Texas, for the Respondent.

DECISION

STATEMENT OF THE CASE

ROBERT A. PULCINI, Administrative Law Judge. This case was tried in Houston, Texas, on March 11 and 12, 2002. The charge was filed on September 10, 2001,[1] against Superior Protection, Inc. (the Respondent) by the United Government Security Officers of America, Local 29, AFL–CIO (the Union). A complaint issued on November 16, 2001. The Union filed a petition seeking an election in a unit of the Respondent's employees on August 20. The election, conducted between October 15 and 29, resulted in one determinative challenged ballot. The issues relating to this election and the outstanding complaint were consolidated for hearing on November 29. The complaint was amended, as well, on November 29. The amended complaints allege that the Respondent discriminatorily disciplined and then discharged employee Kelvin Trotter (Trotter), thereby violating Section 8(a)(1), (3), and (4) of the National Labor Relations Act (the Act). The determinative ballot arising out of the election is the ballot of Trotter.

Issues

(1) Whether the Respondent discriminated against Trotter by disciplining him and then firing him because of his activities on behalf of the Union.

(2) Whether the Respondent discriminated against Trotter by disciplining and then firing him because he participated in proceedings before the National Labor Relations Board.

(3) Whether the Respondent's challenge to the ballot of Trotter is appropriate.[2]

[1] All dates are in 2001 unless otherwise indicated.

[2] The Respondent attempted to litigate representation case issues during the hearing. The General Counsel objected to this. I ruled in favor of the General Counsel and forbade the introduction of this evidence. The Respondent offered documentary evidence on these issues, which I rejected. These exhibits were placed in a rejected exhibits file. However, I rejected further attempted proffers without allowing the placing of related written material into the rejected exhibits file. In its brief, the Respondent renewed its request to place this material into the rejected exhibits file. The General Counsel moves to strike the portions of the brief relating to these exhibits and opposes this. I agree with the General Counsel that the underlying subject matter of these exhibits is beyond this proceeding. The Respondent seeks to relitigate issues belonging to the representation case, while offering no convincing grounds to do so. The thrust of its argument centers on its dealings with the General Counsel and Region 7, which it found unsatisfactory. However, the Respondent simply did not establish the materiality and relevancy of these "issues" to the status of Trotter as an alleged discriminatee. Thus, my barring inquiry into these issues at hearing is appropriate in the interests of maintaining a taut, precise record. How-

On the entire record,[3] including my observation of the demeanor of the witnesses, and after considering the briefs filed by the General Counsel and the Respondent, I make the following

FINDINGS OF FACT

I. JURISDICTION

The Respondent, a corporation, operates from its facility in Houston, Texas, where it annually provides security services to federal agencies. The Respondent annually provides these services valued more than $50,000 to customers located outside of the State of Texas. The Respondent admits, and I find, that it is an employer engaged in commerce within the meaning of Section 2(2), (6), and (7) of the Act and that the Union is a labor organization within the meaning of Section 2(5) of the Act.

II. ALLEGED UNFAIR LABOR PRACTICES

The Respondent operates a multistate security service providing guards for Federal buildings. Its primary source of contractual business is the General Services Administration (GSA). GSA defines the parameters for contract performance and awards contracts on a bid basis. The principal officer of the Respondent is its president, Jack Heard. Heard presides over his hundreds of guards with various supervisory help. Unions represent employees in some locations. The situs of the issues in this case is Houston, Texas.

Trotter worked for the Respondent's predecessor company, Southwest Security, for sometime. The Respondent hired Trotter when it assumed the contract of this company in November 1999. Trotter's work history with the Respondent, before the events involved here, is essentially unremarkable. He received two minor instances of discipline before September 2001 and at least one letter of praise from a Federal agency he guarded. It is undisputed that the Respondent viewed Trotter as a satisfactory employee before September 2001 when the alleged discriminatory events happened.

Sometime in April or May, Trotter contacted the Union through its representative, James Carney, about unionizing the Respondent. Trotter used a pseudonym, Jonathan Wills, in this contact. He testified he was concerned about losing his job, a concern that ultimately proved to be prescient. In the ensuing months before August 20,[4] Trotter got cards from Carney, passing them out and retrieving them surreptitiously. He appears to have done this quite successfully. The evidence is clear that the Respondent did not become aware of Trotter's involvement until the very day of the representation hearing at the NLRB offices.

The NLRB scheduled a representation hearing for September 4. Trotter received a subpoena to appear. He failed to tell the Respondent about this subpoena.[5] Instead, Trotter asked his superior, Lieutenant Albert Johnson, for time off on the date of the hearing for "personal business."[6] Johnson did not ask Trotter what this business was. He told Trotter he would speak to Captain Jose Castillo about it. Trotter had taken time off on five or six previous occasions in exactly this way. Johnson did speak to Castillo and reported to Trotter the next day that he could have his time. Johnson told Trotter that he might have to cover a shift at the Military Enlistment Processing Station (MEPS) if someone from there took his shift. In fact, no one told Trotter anything about work schedules for the day of the hearing, until the day of the hearing.

Trotter attended, as did Union Attorney Nelson, Heard, and Michael Jay Kuper, the Respondent's attorney. Trotter asked early on how long the hearing would take and told those present that he had to leave at 12 or 12:30 p.m. so he could change into his uniform for possible work that afternoon at MEPS. No one told Trotter anything to the contrary to that point. Trotter then testified for the Union at length. Kuper cross-examined him and asked Trotter where he had first worked and how he had come to be in his present position in Houston. Trotter testified he had first worked in Galveston for the Respondent for a time and then asked for transfer to Houston.[7]

As Trotter left the hearing, Heard said to him, "Don't be late." Trotter called Lieutenant Johnson and asked about work for that day. Johnson told Trotter to relieve him at the Social Security building because he himself had some court date for 4 p.m. that day. Trotter told Johnson that he would report about 12:30 p.m. after he changed into his uniform. Johnson testified

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ever, I will allow the Respondent to augment its rejected exhibits by having the attachments to its brief referred to as X-1 through X-12 included. In so doing, I seek only to preserve the due-process rights of the Respondent. The substance of this rejected evidence, I continue to view, as completely irrelevant to the issues. Similarly, I deny the General Counsel's motion to strike portions of the Respondent's brief dealing with these matters. The subject matter is excluded evidence, and I will not consider any of it.

[3] The General Counsel's unopposed motion to correct the record, dated April 17, 2002, is granted and received in evidence as GC Exh. 13. The Respondent's unopposed motion to correct the transcript dated April 17, 2002, is similarly granted and received into evidence as R. Exh. 16.

[4] The Union filed the petition for an election on this date.

[5] Trotter never disclosed his subpoena to Respondent. Thus, it is a red herring. His failure to disclose it removed him from its inherent protections.

[6] There was some dispute about Johnson's supervisory status at hearing. It is not an issue affecting this case. The Respondent sought to relitigate Johnson's status as a statutory supervisor. Johnson had undisputed authority to arrange employee work schedules as he did in Trotter's case. This is the only relevant fact. Whether he is a statutory supervisor is immaterial to the issues in this case.

[7] The exchange between Kuper and Trotter was:

> Q. Do you spend part of your time in Houston and part of your time in Galveston?
>
> A. No sir. I work in Houston now.
>
> Q. And what was the reason for the change?
>
> A. A position came available and they gave it to me.
>
> Q. Did you apply for it?
>
> A. No sir. There's no formal applies.
>
> Q. I'm sorry.
>
> A. No sir.
>
> Q. I see. But you didn't apply to Houston, they told you that you had to come to Houston, is that your testimony?
>
> A. It's not a have to, they offered me a position to come to Houston and I took it.

[See GC Exh. 8., Q referring to question and A to its answer.]

that Trotter's starting time was left open. Trotter did not give him a precise starting time.[8]

While Trotter was arranging his reporting time, Heard called his operations manager, Mike Lane. He told Lane to report to him exactly what time Trotter arrived at work. Lane is the Respondent's executive functionary and manages the approximately 700 guards of the Respondent's multistate operation. This personal interest in one employee was unusual for Heard. Heard's inquiry flowed down the supervisory hierarchy from Lane to Captain Jose Castillo to Lieutenant Johnson. Johnson told Castillo that Trotter had still not reported in. This information made its way back to Heard. Heard told Castillo to issue Trotter a 1-day suspension when he came to work.[9] Trotter came to work at the Social Security building between 1:30 and 1:45 p.m. When he arrived, Johnson told him to go to the FBI building to see Castillo. Trotter arrived at the FBI building and approached the security desk where fellow officer Murphy was on duty. He told Murphy he was there to see Castillo. Murphy went to Castillo's nearby office and told Castillo that Trotter was there.

Castillo kept Trotter waiting for about 30 minutes before coming into the area where he waited. Castillo, without explanation, ordered Trotter to disarm himself. Trotter complied without questioning the order. He took his gun to his car and stowed it. In his previous 10 to 15 visits to the FBI building, Trotter was never asked to remove or surrender his weapon. Trotter came back into the building but Castillo had returned to his office. Another 15 minutes elapsed. Trotter asked another officer named King if he could knock on Castillo's door. King told him to go ahead and Trotter knocked.[10] Castillo told Trotter to continue waiting. Ten minutes later, Castillo emerged from his office and ordered Trotter to go through the metal detector.[11] Trotter balked at the order and asked to be wanded instead. Castillo refused this request and ordered Trotter to go outside the building. Both men went outside. Castillo then read from a paper that Trotter testified was the Respondent's disciplinary form. Castillo read that Trotter had failed to give his supervisor proper notification that he was taking off from work and reported late. Castillo asked Trotter to sign this form but Trotter refused. Trotter told Castillo that he had received permission to take off that day from Johnson to no avail. The exchange between Castillo and Trotter was heated.

As Castillo went back into the building, Trotter followed him, asking about pay for the day. He also asked if he could get a copy of the disciplinary form. Castillo refused to give Trotter a copy because, he said, Trotter refused to sign it when he read it to him. Castillo ignored Trotter's inquiry about pay. Instead, he ordered Trotter to leave. Trotter did not respond quickly enough for Castillo, who ordered officer King to call the FBI duty officer. The FBI officer came and ordered Trotter to leave on Castillo's assertion that Trotter was causing a scene.

That evening, Trotter received a call at home from Castillo, telling him to report to the main office the next morning. Lane and Castillo awaited him the next day.

Upon his arrival, Lane said he was giving him a 3-day suspension and placing him on 90 days' probation for the events at the FBI building.[12] Trotter unsuccessfully tried to defend himself.

The Respondent fired Trotter on September 21, a week after the Decision and Direction of Election issued. Lane sent Castillo to Trotter's duty station at about 4 p.m. that day. Castillo asked Trotter for his weapon and ammo. As he collected these, he reproved Trotter for having a dirty weapon and having too many bullets.[13] Trotter asked him about the reason for his discharge. Castillo told him to call Lane and find out the reasons. On September 24, Trotter called Lane. Lane told him that the Respondent fired him for lying at the Board hearing. The Respondent fired only two other employees in the 3 previous years.

The Respondent issued a letter to employees on October 11, just before the election.[14] In its relevant portion, this letter reads:

> Recently, a security officer working on a Houston contract was terminated by the company. The officer and the union falsely claim that this employee was terminated due to his involvement with the union. In actuality, the employees was terminated because he lied under oath in a Labor Board hearing trying to help the union, which is against the law. This particular officer was a good employee; and unfortunately he was apparently influenced by disreputable individuals resulting in his termination.

The Respondent acknowledged through its president, Heard, that the "disreputable individual" referred to in this letter is Union Representative Carney.

III. DISCUSSION AND ANALYSIS

The Respondent raises a plethora of defenses of the issues in this matter. Many of these go to the merits of the representation case and rulings made by the Regional Director. None of this, however, is before me or germane to the questions raised by the Respondent's conduct towards Trotter. Possible reper-

[8] I found Johnson to be a reasonably credible witness. He answered all questions without hesitation although he seemed somewhat confused about the reasons for Trotter's discharge.

[9] It is unclear how long this chain-of-command dialogue took. However, the inference from the facts is that it took place sometime between the close of the Board hearing at about noon time and 1:30 p.m.

[10] It is unclear whether the office door was closed. Castillo testified that he shared the office with another person unconnected to the Respondent. The office was physically on the public side of the secured area.

[11] Proceeding through the metal detector was an unusual act for a uniformed officer on duty to engage in.

[12] Lane told Trotter he had engaged in "boisterous and disruptive activity in the workplace." Trotter, he said, had engaged in "insubordination and disrespectful conduct."

[13] The question of having six extra bullets, the Respondent alleged, violates the GSA contract guard manual regulations. A review of this document did not reveal this requirement. In any case, such an infraction hardly rises to the level of a dischargeable offense, especially given the entire context of the events in this case.

[14] The election in the representation case was held on October 30, resulting in a tie vote. The single challenged ballot of Trotter is determinative of the results.

cussions to the representation case arise only in the context of the Trotter's challenged ballot and its resolution.

The decisional principles in *Wright Line*, 251 NLRB 1083 (1980), enfd. 662 F.2d 899 (1st Cir. 1981), and its many progeny set out the schematic for analysis of cases of alleged discrimination. First, the General Counsel must first make out a showing supportive of an inference that protected activity is the motivating factor in the discharge or discipline involved. Once this happens, the burden shifts to the employer to show that what occurred to the employee would have happened, in any event, irrespective of the employee's protected concerted activity. A prima facie case exists if the General Counsel establishes union activity, employer knowledge of that activity, animus and adverse action against the person or persons involved that has the effect of discouraging union activity. See *Farmer Bros. Co.*, 303 NLRB 638, 649 (1991).

If an employer's stated motives for its actions are found to be false, an inference may be found in the circumstances or facts of the case that the true motive is one the employer wishes to conceal. Such an inference exists in viewing this record as a whole. *Fluor Daniel, Inc.*, 304 NLRB 970 (1991). Moreover, the Respondent never sufficiently rebuts the case General Counsel with a preponderance of evidence leaving the negative inferences drawn extant; see *Merrilat Industries*, 307 NLRB 1301, 1303 (1992).

A. The 1-Day Suspension

Of the witnesses testifying for the Respondent, Jack Heard's testimony is pivotal.[15] Heard turned his eye towards Trotter, literally within moments of his testimony, warning him not to be late.[16] As Trotter left, Heard began the process of inquiry from his subordinates about him. This culminated in his ordering Trotter's discipline before he even arrived at his duty station. Lane testified that Heard's involvement in Trotter's case was merely an expression of a concerned chief executive officer with the details of business. I reject this explanation as patently incredible.[17] Trotter was 1 of nearly 700 guards. In any normal business context, Trotter's being late for work would never have risen to the level of Heard's interest and involvement.[18] Trotter's testimony changed that context.

The General Counsel successfully makes out a prima facie case in regards to the first instance of Trotter's discipline that the Respondent fails to rebut. Trotter testified for the Union in a Board hearing before the Respondent's chief executive officer (CEO). The Respondent disciplined him at the orders of that same CEO within hours of his testimony. This was unusual in the context of the previously meted-out discipline. The Respondent does not adequately answer the General Counsel's case.[19] Thus, I infer that this first instance of discipline was discriminatorily motivated. See *Adco Electric, Inc.*, 307 NLRB 1113 (1992), enfg. 6 F.3d 1110 (5th Cir. 1993); *Electronic Data Systems Corp.*, 305 NLRB 219 (1991). In drawing this inference, the timing of the event and the way the Respondent chose to enforce the alleged misconduct were compelling factors.

B. The 3-Day Suspension and 90-Day Probationary Period

The circumstance of this event brings into conflict Castillo's version of events and Trotter's.[20] In the undisputed details of this encounter, there are troubling facts tilting the resolution of the issue in favor of the General Counsel's case. First, Johnson sent Trotter, at once, to see Castillo. The Respondent never explained the imperative that demanded this special calling out for punishment or the necessity to implement it immediately. When Trotter arrived at the FBI building, he underwent a series of seemingly arbitrary orders, first to disarm and then to pass through the metal detector.[21] Neither of these things had ever

[15] I scrupulously observed Heard's testimony and weighed his account of events against the other witnesses. His demeanor, in trial, had an exaggerated authoritarian quality to it. He visibly bridled with the questioning of his motives or decisions by others. The evidence reflects that Heard has deep roots in law enforcement, rising to positions of great authority and power before starting his successful business. The Respondent conducts its business in a manner largely reflective of his personality. Thus, it, too, is very authoritarian in how it operates. It is clear from Heard's demeanor and testimony that he found Trotter's hearing appearance, on behalf of a union whose agents he called "disreputable," an act of consummate betrayal. His testimony of his reasons for acting against Trotter seemed pure invention. He conveyed an impression of expressing a contrived rationale to mask other motivation.

[16] Heard's warning to Trotter comes without a prelude. Heard did not ask a single question about Trotter's schedule or what arrangements he had made to be present at the hearing.

[17] Lane's demeanor, while testifying, was the loyal subordinate tailoring his responses to serve the needs of his superior. I place little reliance on anything he said.

[18] The Respondent states that Captain Castillo monitored Trotter's immediate posthearing behavior because Lieutenant Johnson was supposed to be absent himself that afternoon. None of the complicated scenario the Respondent presents of supervisory concern rings true. The Respondent, in its brief, argues that Heard's authority was in issue since he told Trotter not to be late, thus precipitating the flurry of phone calls back and forth to check on Trotter's progress to work. I find this an absurd premise. Trotter had worked out his time for report with his immediate superior. He called Johnson after the hearing, telling him when he intended to report. He did so within the parameters of that call. The Respondent brewed a tempest in a teapot over Trotter's reporting late to work. The only reason that explains the unusual behavior by Heard is the desire to punish Trotter at once for his activity at the hearing that day.

[19] There was no evidence introduced to demonstrate the punishment given Trotter was consistent with the Respondent's past practice. There was no evidence to show that CEO Heard ever directly involved himself with the initial discipline of any employee, least of all for the comparatively trivial incident of being late for an open-ended tour of duty.

[20] Castillo, like Lane, seemed the loyal subordinate seeking his superior's approval. He delivered his testimony with rote exactitude; giving answers to questions in a way he felt beneficial to Respondent. I place little reliance in them. Trotter, on the other hand, nervously stumbled to explain events. He appeared puzzled as to what had happened to him, almost hurt at the treatment afforded him by Respondent. His account was ingenuous in its presentation and thus very credible. Against the conflicting versions of events, I credit Trotter over Castillo.

[21] Castillo had a number of options available to him that did not require Trotter to disarm himself or submit to being effectively searched by the metal detector. One of these was to see Trotter inside his office outside of the security area. He chose not to do this. Eventually, at

been necessary before. Moreover, Trotter was kept waiting for a long time by Castillo. Castillo never explained why he deemed it necessary to do so. Secondly, I do not accept his explanation of these events. Rather, I find that the circumstance of this delivery of discipline was intentionally designed to victimize Trotter.[22] Disarming Trotter and then requiring him, as a uniformed officer, to pass through the metal detector in front of his fellow officers was intended to publicly humiliate him and mark him.[23]

Trotter doubtlessly acted up when Castillo began to read his discipline to him.[24] However, by that time, Castillo humiliated and provoked Trotter in his treatment of him. His behavior, described by the Respondent as "boisterous" and "disruptive," were the result of the Respondent's actions.[25] I agree with the General Counsel. A respondent may not take advantage of a situation it creates to discriminate further against an employee. *Teksid Aluminum Foundry*, 311 NLRB 711 (1993).

C. Trotter's Discharge

The Respondent says it fired Trotter on September 21 for the events of September 4, i.e., being late for work, acting out when disciplined, and, most importantly, for lying at the Board hearing. The text of the Respondents case is that Heard, concerned about the content of Trotter's Board testimony, ordered an "investigation."[26] GSA work rules, the Respondent states, allows for disciplinary action towards an employee for "lying to a government official or your supervisor." In its brief, the Respondent catalogues 19 separate incidents where it says Trotter "lied" but centers its discharge case on Trotter's answers to the Respondent's questions about how he came to work in Houston.[27] The Respondent also accuses Trotter of lying in the instant case.[28] In presenting its defense on this, the Respondent did not cite any authority that privileged its conduct.

The Respondent's draconian approach towards Trotter's alleged "lies" carries with it serious burdens of proof to be credible.[29] These burdens are never met. Whether Trotter formally applied for transfer or simply asked for one is an insubstantial issue. The manner Trotter came to his Houston job is barely material in the scheme of representation cases issues. Yet, the Respondent never explained why this question was so transcendently important that alleged "lying "about it warranted discharge. It only argues that Heard believed the statement intentionally false, compelling him to act upon it.[30] I find this premise pure subterfuge, masking the true motive of retaliation for Trotter's testimony at the Board proceeding and his manifest support for a union whose officials the Respondent found "disreputable."[31] *Bryant & Cooper Steakhouse*, 304 NLRB 750 (1991); *In-Terminal Service Corp*., 309 NLRB 23 (1992). The Respondent thus violated Section 8(a)(1), (3), and (4) in disciplining and then firing Trotter for "lying" to the Board.[32] *Big Three Industrial Gas & Equipment Co.*, 212 NLRB 800 (1974).

D. The October 11 Letter to Employees

The Respondent states the October 11 letter to employees is in full accord with Section 8(c) of the Act to express its views freely, provided there is no "threat of reprisal or force or promise of benefit." However, it alternatively argues that finding this letter threatening is a de minimus event, unworthy of a remedial order. The General Counsel contends, to the contrary, that this case follows squarely within the ambit of *Big Three Industrial Gas & Equipment Co.*, supra.[33] I am in full agree-

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Trotter's protest about the metal detector, he elected the option of seeing him outside of the building.

[22] The General Counsel requests that I draw an adverse inference from the Respondent's failure to call the two witnesses to this event, officers King and Murphy. I grant the request. Both officers were in a position to observe all that transpired between Castillo and Trotter. I infer the Respondent did not call them because their testimony would have been adverse to the Respondent's case.

[23] I have taken into account the special relationship of trust and responsibility that is inherent in the wearing of a uniform and the carrying of a weapon. These are the societal symbols of power and authority. Stripping these away, in my view, carried a public message of the Respondent's withdrawal of the trust from Trotter, the union organizer.

[24] The conflicting versions of this event do have some common ground. Trotter's voluble reaction to discipline is one of them.

[25] This description conveniently fits the descriptions of misbehavior set out in the employee handbook.

[26] The Respondent's brief states, "At that point Heard ordered the investigation of the veracity of Trotter's testimony at the representation case hearing, and Trotter's employment future at Superior was doomed; it was the straw that broke the camel's back."

[27] The interpretation of whether Trotter's oral requests for transfer from Galveston to Houston duty station was a "formal" act or not is the root of this "lying" issue. The Respondent construes Trotter's failure to acknowledge his transfer request as a "formal" act a "lie."

[28] The Respondent's brief alleges in part, "He [Trotter] lied under oath at the hearing in this case, stating that Heard told him in a joking manner not to be late for work." "He lied under oath at the hearing in this case, stating that the hearing in the representation case was not over until after 12:00 p.m., when in fact it was over, according to the official transcript, at 11:11 a.m." "He lied under oath at the hearing in this case, stating that he was late for work because he had to go home and change clothes. First, he left the hearing at 11:11 a.m. and did not report to work until 1:45 p.m., and he lives in Houston. Second, he could have changed his clothes at any number of places at or near the building where the representation hearing was held or somewhere in between."

[29] The General Counsel points out that the burden here is proving testimony false, uttered with intent to deceive, and relating to a substantial issue. The Respondent fails in every aspect of this burden, especially showing why any of these alleged lies is intrinsically important.

[30] I previously found Trotter to be a credible witness. My review of the record as a whole discloses no instance where Trotter dissembled on any substantive material issue.

[31] In reaching this conclusion, I am satisfied that the history of other employee discipline sheds little light on whether Trotter was treated consistent with past practice. The Respondent simply never met the burdens shifted to it by the General Counsel under *Wright Line*, supra.

[32] The Board, as the General Counsel points out, construes testimony before it "liberally." This means even arguably false testimony is protected as long as it is not willingly and knowingly false or uttered with an intent to deceive, citing *Glover Bottled Gas Co.*, 275 NLRB 658 (1985). I concur. Objectively, Trotter, like all witnesses, is entitled to a broadly reasonable standard in a review of his testimony. Only egregious incidents qualify as perjury and, then, only after a considered due process inquiry by an appropriate body charged with policing such matters.

[33] "The announcement of the discharge with the reason therefore was a deliberate and contrived attempt to instill fear in the minds of all its employees that any employee assistance to the Union could and would

ment with the General Counsel. Heard's letter to employees, on the eve of the election, is a blatant warning that he (the Respondent) fires employees who engage in union activity. Heard described Trotter as a good employee "apparently influenced by disreputable individuals resulting in his termination." There is no subtlety in this message. The letter does precisely what Section 8(c) warns of, threatening reprisal and force against employees engaging in protected concerted activity flagrantly striking at the heart of what the purpose of the Act is about. Thus, I find the Respondent violated Section 8 (a)(1) of the Act by implicitly threatening employees who engage in union activity or who participate in the Board proceedings.

E. Trotter's Challenged Ballot

The Respondent challenged Trotter's ballot at the election as a discharged employee. Since I find Trotter was discriminatorily discharged, he is an eligible voter. Accordingly, I recommend that Trotter's ballot be opened, counted, and a revised tally of ballots issue. If the election result establishes union majority, a Certification of Representative will issue as appropriate.

CONCLUSIONS OF LAW

1. By disciplining and then discharging Kelvin Trotter (the Respondent) has engaged in unfair labor practices affecting commerce within the meaning of Section 8(a)(1), (3), and (4) and Section 2(6) and (7) of the Act.

2. By impliedly threatening employees with discharge, the Respondent violated Section 8(a)(1) of the Act.

REMEDY

Having found that the Respondent has engaged in certain unfair labor practices, I find that it must be ordered to cease and desist and to take certain affirmative action designed to effectuate the policies of the Act.

The Respondent having discriminatorily discharged an employee, it must offer him reinstatement and make him whole for any loss of earnings and other benefits, computed on a quarterly basis from date of discharge to date of proper offer of reinstatement, less any net interim earnings, as prescribed in *F. W. Woolworth Co.*, 90 NLRB 289 (1950), plus interest as computed in *New Horizons for the Retarded*, 283 NLRB 1173 (1987). The Respondent shall also reimburse the employee for any additional Federal and/or State income taxes that may result from the lump sum payment of the monetary award.

On these findings of fact and conclusions of law and on the entire record, I issue the following recommended[34]

ORDER

The Respondent, Superior Protection, Inc., Houston, Texas, its officers, agents, successors, and assigns, shall

1. Cease and desist from

(a) Impliedly threatening employees in writing with discharge or discipline for supporting a union.

(b) Discharging or otherwise discriminating against any employee for supporting United Government Security Officers of America and its Local 229 or any other union.

(c) In any like or related manner interfering with, restraining, or coercing employees in the exercise of the rights guaranteed them by Section 7 of the Act.

2. Take the following affirmative action necessary to effectuate the policies of the Act.

(a) Within 14 days from the date of this Order, offer Kelvin Trotter full reinstatement to his former job or, if that job no longer exists, to a substantially equivalent position, without prejudice to his seniority or any other rights or privileges previously enjoyed.

(b) Make Kelvin Trotter whole for any loss of earnings and other benefits suffered as a result of the discrimination against him in the manner set forth in the remedy section of the decision to include reimbursing him for any additional Federal or State income taxes arising out of any lump sum payment to him.

(c) Within 14 days from the date of this Order, remove from its files any reference to Kelvin Trotter's unlawful discipline and discharge, and within 3 days thereafter notify him writing that this has been done and that the discharge will not be used against him in any way.

(d) Preserve and, within 14 days of a request, or such additional time as the Regional Director may allow for good cause shown, provide at a reasonable place designated by the Board or its agents, all payroll records, social security payment records, timecards, personnel records and reports, and all other records, including an electronic copy of such records if stored in electronic form, necessary to analyze the amount of backpay due under the terms of this Order.

(e) Within 14 days after service by the Region, post at its facility in Houston, Texas, copies of the attached notice marked "Appendix."[35] Copies of the notice, on forms provided by the Regional Director for Region 16, after being signed by the Respondent's authorized representative, shall be posted by the Respondent immediately upon receipt and maintained for 60 consecutive days in conspicuous places including all places where notices to employees are customarily posted. Reasonable steps shall be taken by the Respondent to ensure that the notices are not altered, defaced, or covered by any other material. In the event that, during the pendency of these proceedings, the Respondent has gone out of business or closed the facility involved in these proceedings, the Respondent shall duplicate and mail, at its own expense, a copy of the notice to all current employees and former employees employed by the Respondent at any time since September 4, 2001.

result in dire consequences to the employees including discharge, if they engaged in similar conduct."

[34] If no exceptions are filed as provided by Sec. 102.46 of the Board's Rules and Regulations, the findings, conclusions, and recommended Order shall, as provided in Sec. 102.48 of the Rules, be adopted by the Board and all objections to them shall be deemed waived for all purposes.

[35] If this Order is enforced by a judgment of a United States court of appeals, the words in the notice reading "Posted by Order of the National Labor Relations Board" shall read "Posted Pursuant to a Judgment of the United States Court of Appeals Enforcing an Order of the National Labor Relations Board."

(f) Within 21 days after service by the Region, file with the Regional Director a sworn certification of a responsible official on a form provided by the Region attesting to the steps that the Respondent has taken to comply.

IT IS FURTHER ORDERED that the complaint is dismissed insofar as it alleges violations of the Act not specifically found.